

E-Content Advisory Committee Meeting, 01/17/2020 3:00PM

Present: Stephanie Anderson APL, Jane Chirgwin RENS, Sarah Clark VOOR, Natalie Hurteau UHLS, Beckett Jarvis-Girtler COLN, Geoff Kirkpatrick BETH, Ann Pitlyck UHLS, Kristina Ronald GUIL, Kim Roppolo STEP, Melissa Tacke CAST, Judith Wines RCSC

! Previous minutes approved

Central Library Funds

- " *Discussion:* How do we want to spend newly allocated Central Library funds? •
- \$56k New Nonfiction - comes from Central Book Aid
 - \$20k Nonfiction holds - come from Central Library Development Grant • This latter spending doubles what we previously had for nonfiction holds • Member libraries should refocus on fiction ordering

ERO Spending

- " *Discussion:* how do we want to spend ERO funds?
- \$55k on holds
 - \$22k on metered access

Holds Redelivery and Notifications

- " *Discussion:* What is the status of holds redelivery and new features in Overdrive? •
- Patrons can currently suspend holds, but new redelivery feature is not yet live, so auto-checkouts remains in effect
 - App notifications are now live in the Libby app, notifying patrons of account activity

OverDrive Magazines

- " *Discussion:* What is the status of new magazine collection in UHLS •
- Zoom functions are confusing for patrons
 - Big drop in circulation as of this time over Flipster

eBook versus Audiobook Ordering

- " *Discussion:* Do we change spending to reflect trends toward growing popularity of audiobooks versus ebooks?
- Recommendations in Overdrive for audiobooks are up
 - Ebook lending has fallen at many libraries (though others continue to see the same or better numbers)

- Audiobooks tend to be more expensive than ebooks, which means they may be subject to higher hold ratios in our selection guidelines
- Are we penalizing patrons who use audiobooks or books from expensive publishers with these guidelines?
- Many libraries are not using the guidelines, instead purchasing according to patron interest and what will circulate well, relative cost notwithstanding

Next Steps:

- ECAC will reassess selection guidelines and holds ratios

Lucky Day

" Discussion: How is Lucky Day going at the library using it?

- GUIL has been ordering LD titles
- Hard to track impact - the items are always checked out though and number of holds seems to be going down, but that could be effected by other factors

Next Steps:

- Ann will inquire with Overdrive if we can batch move holds and if LD titles get removed from people's holds list when checked out
- Kristina will inquire with Overdrive about why GUIL items seem to be showing up on a LD shelf accessible to the whole system

! Motion to Adjourn Approved

Next Meeting: TBD