

## E-Content Advisory Committee Meeting, 3/29/2019 3:00pm

**Present:** Bek Jarvis-Girtler COLN, Geoff Kirkpatrick GUIL, Ann Pitlyck UHLS, Kristina Ronald APL, Melissa Tacke CAST, Judith Wines RCSC



### Previous minutes approved

## Hold Times



*Discussion:* Hold time has crept back up to 37.29 days

- Big jump in wait time – the number previously went down when we had a big influx of Advantage purchasing



*Discussion:* Temporary borrowers using the online registration do not get deleted in OD, even when the temp cards expire

- A review of the available data did not support this being a contributor to the long hold time



*Discussion:* patrons can artificially extend the loans past the due date by putting their devices in airplane mode

- This also does not seem to have any impact on hold times



*Next Steps:*

- Selectors should do their best to order monthly to improve hold times

## Kindle Edition Availability



*Discussion:* Has there been a decrease in availability of items in Kindle format?

- Joe Nash at COLN has noticed that less items seem to have Kindle editions available
- Melissa Tacke indicated noticing the same

## Apple Carplay Support



*Discussion:* Libby does not work with Apple CarPlay for audiobook support in vehicles



### Motion to Adjourn Approved

**Next Meeting:** TBD