

Meeting summary for Circulation Advisory Council (06/05/2024)

[Zoom Summary, edited by JT]

Quick recap

Rob and Joe faced technical difficulties with the camera settings and printer issues, including troubleshooting and locating network settings. They also discussed potential solutions, such as changing the password and adjusting settings, but were unable to resolve the issues during the meeting. Rob was tasked with submitting a ticket for further assistance, and future discussions were planned to continue the search for the missing network settings.

Next steps

- Rob will try to find the network settings for the printer to set up scan-to-email.
- Joe will research how to configure scan-to-email on the MF632c printer model.
- Rob and Joe will follow up on configuring the printer's scan-to-email settings.

Summary

Email Scanners Setup for Petersburg Printer

Joe and Sylvia decided to wait a few more minutes for the meeting to start, acknowledging that they had no agenda. Joe announced he would be on vacation in July and suggested that the team could hold meetings without him. The team was about to conclude as no agenda items or questions were raised. However, Rob proposed a discussion on setting up email scanners for a printer in Petersburg, and they proceeded to share screens to work on this together.

Troubleshooting Unresponsive Printer

Rob and Joe attempted to troubleshoot issues with a printer. They discussed potential solutions, including changing the password and checking the settings. Despite their efforts, they were unable to locate the settings they needed. Rob was tasked with sending in a ticket for further assistance. The discussion left with unresolved questions about the printer's capabilities and settings.

Printer Model Uncertainty and Troubleshooting

Rob and Joe discussed issues with a printer, including uncertainty about its correct model. Rob noted that the printer in question was a Star printer and had an MF class. They attempted to resolve the issue by adjusting settings and considering instructions from an online search. However, the transcript ended before they reached a clear resolution, leaving the printer's status unresolved.

Network Settings and Email Registration

Joe and Rob encountered difficulties in locating the network settings in the email registration section, a feature necessary for their work. Despite Rob's attempts to find it, they couldn't see it, and Joe offered to help by searching for it in real time. They decided to continue searching and decided to stop the meeting for future discussions. Rob agreed to email Joe the printer name for future reference.