

**Circulation Advisory Council**  
**6/7/2023 (online)**  
**Minutes**

**Present:** Rob Carle (UHLS), Kirsten Heller (RCSC), Pam Jacobson (SNLK), Joe Thornton (UHLS), Virginia Wescott (TROY)

Another very short meeting with just a few (regular, loyal, awesome) attendees, and only one topic of discussion:

**How to handle damaged, billed and paid items that belong to another library:**

Kirsten asked what our procedure is for handling items that were lost or damaged, billed and paid for, and then returned to a library that doesn't own the item. Virginia said that we should all tell the patron that it's now between them and the item's owning library, and that the patron should contact that library to resolve the issue.

And that's it from Circland. As always, we interpret small attendance and small agendas as a sign that things are working smoothly at the libraries.