

Circulation Advisory Council (online)
May 4, 2022

Present: Laura ? (BETH), Rob Carle (UHLS), Pam Jacobson (SNLK), Joe Thornton (UHLS), Lauren Vincent (GUIL), Virginia Wescott (TROY)

It was a very brief meeting - always a good sign that things are okay out there.

Discussion:

- *Claims Returned:* Some libraries are reportedly marking as *Claims Returned* items that belong to other libraries. One library said that they might start to invoice the library that does this for the cost of the missing item. Rob said that this issue is covered on the [Training website](#).
- Lauren asked about the case where a lost item is checked in, a bill is waived, but the item status before it's billed is 'Lost.' Virginia said that the 'Lost' status is a carryover from *Horizon* and that if an item's status is 'Lost' then staff must be doing it, i.e. *Sierra* doesn't apply that status automatically. Virginia also said that no fee is generated automatically if a status is changed to 'Lost.' In this case TROY adds a charge on the patron's record. Rob said that there are 419 items in *Sierra* with a status of 'Lost' and he will share a spreadsheet of those items with the Catalogers.
- Rob asked how the *Managed Holds* function (new in latest *Sierra* release?) is working. It looks like the libraries are not using it at all.
- Rob said that the next release of *Sierra* might include *item_status_update_date*, a field we've wanted for a long time.
- Another short meeting. All is well in Circland.