

Circulation Advisory Council (online)
April 7, 2021

Present: Diane Bruins (GUIL), Rob Carle (UHLS), Molly Davis (VOOR), Angel Ortega (APL), Robert Sheedy (APL), Sylvia Taylor (BETH), Joe Thornton (UHLS)

It was a very brief meeting, which I think is always a good sign that things are okay out there.

- Diane said that GUIL is quarantining items for six days and checking everything in fine-free.
- Joe asked if libraries are seeing a flood of “renew my card” requests from patrons because we turned the “card expiring” notices back on (off since last March) and because we had bunched so many patrons into the same relatively few Expiration Dates. For a little while we were sending two or three thousand courtesy notices a day. It doesn’t seem to be a problem at the libraries, i.e. no flood.
- Sylvia asked if we could change *Sierra/Encore* to allow patrons to place holds on items they currently have checked out. There’s a concern about patrons gaming the system and effectively having an item forever, but the group thought that could be managed manually. There were no strong objections so Joe will ask the Circulation mailing list if they object. If not, we’ll enable this option.