

Circulation Advisory Council (online)
December 2, 2020

Present: Diane Bruins (GUIL), Rob Carle (UHLS), Dale LaGue (TROL),
Sylvia Taylor (BETH), Joe Thornton (UHLS)

We had no agenda but discussed the following:

- Dale said that TROL retrieved some TROL items from the book drop and they were marked “Claims returned.” She asked that we remind everyone never to mark another library’s items “Claims returned,” but to contact the items’ owning libraries and let them handle it.
- We discussed how GUIL is managing during their renovation, specifically if they’re purchasing new material. Diane said that they are, but moving the items to storage after they’re no longer “new.”
- Joe reported on the upcoming re-enabling of bill notices, the reports he wrote to show libraries which of their patrons and items will be billed, and the email he sent to 3,000+ patrons warning them about the upcoming bills and asking them to return the items or contact their libraries if they had returned them already. Joe expected some blowback from patrons, and we got some, mostly with the message, “I returned that months ago.” The directors will decide, maybe at their 12/4 meeting, when to turn bills back on.