

Circulation Advisory Council
March 6, 2019

Present: Philip Berardi (GUIL), Rob Carle (UHLS), Sue Hoadley (WSTR),
Debbie LaRose (COLN), Carol Melewski (RCSC), Robert Sheedy (APL), Sylvia Taylor (BETH),
Joe Thornton (UHLS)

1. “We had a recent issue with an item not coming up on our Paging List:
We received this email on Monday from a UHLS Library-
*Does RCS still have its copy of JLA JSA Virtue and Vice (YA GN JSA
38126100064046)? We have a patron -big JLA fan- who put a hold on it and is
excited to get is hands on it.*

**“The Hold was placed on 2/6 as a Bib level hold. We had the book on our shelf,
but it had not come up on our Paging List.**

“In addition, We have found a few times when we look at the holds on an item,
that there are copies available, yet a patron has a hold that is not being filled:
For example, ***You Think It, I'll Say It*** by Curtis Sittenfeld has a request placed in
May of 2018, not wanted before 1/26/19, that is unfilled.

“I know this has been an ongoing experience for us - I wondered if anyone has
any insight into the problem.” (Carol)

Carol is correct that this has been an ongoing issue, but rare and non-critical. We
discussed it but have no clear answer as to the cause.

2. Joe reported that AAC's *MyCard* proposal to the Directors Association was
approved and will go into effect before Summer Reading begins. Circ staff should
be aware that it's coming and understand the [parameters](#).
3. Joe reported that GUIL's request for the ability to checkout items with status=g
(Display) without requiring a staff override is not doable, according to III.
4. Some of the usual entertaining Circ stories -- bedbug dogs, cake pans, etc. Just
great.

5. Joe showed a new report that he wrote for a specific purpose but has not yet put on the [Ad Hoc Reports page](#). It's named [Circ by Call Number](#) and shows circ stats for all items with a specified call number prefix (however long) within a specified time frame. If others find it useful we'll put it on the Ad Hoc Reports page.

Next meeting: Wednesday 4/3/2019 at 9:00 at UHLS.