

Circulation Advisory Council
April 6, 2016

Present: Betty Albright (BETH), Philip Berardi (GUIL), Diane Bruins (GUIL), Rob Carle (UHLS), Dale LaGue (TROL), Debbie LaRose (COLN), Pegeen Lorusso (SNLK), Marion Pierson (EGRN), Jennifer Sidoti (COLN), Joe Thornton (UHLS), Kathleen Tyrrell (VOOR)

We had no agenda items, so most of the meeting dealt with common problems.

Such as:

- **Sierra slowness:** Still a problem but not terrible. Joe reminded everyone to let UHLS know whenever an unusual slowdown occurs.
- **Sierra upgrade:** We discussed the upcoming upgrade to Sierra 2.2 on 4/19/16. Ill will do the upgrade overnight and we should experience little or no downtime. Joe reminded everyone to read the release notes. There was some discussion, mostly reflecting disappointment, about the list of enhancements in this version. We talked briefly about the IUG enhancement list process.
- **Teleforms messages:** We're revising the text of the messages that Teleforms reads to patrons. Rob read a few examples.
- **Teleforms problems:** Teleforms still occasionally informs a patron that their loan is due in two days when the patron either has returned it or never checked it out (i.e. for some reason it's not on the patron's record).
- **Patron self-registration:** This is the last major Sierra module that we have yet to enable. Some questions:
 - Is the library notified when a patron registers online?
 - How long does the temporary registration last? e.g. 30 days?
 - Is the patron registered for a specific library or for the system?
- **DAP (Direct Access Program):** Is anybody getting DAP users? Answer: Not many.