

Resource Sharing Advisory Council

September 20, 2006

Present: Betty Albright, Rob Carle, Jean Marie Cole, Carolyn Fagan, Dawn Geurds, Debbie LaRose, Amy McLaughlin, Joe Thornton, Amy Williams

Minutes of the last meeting: The minutes of the previous meeting (June 20, 2006) were approved without discussion.

"Disallow Internal Holds for Items Available in Library": Joe had explored the use of this feature of Horizon, but decided that it will not be helpful to us because most libraries search "All libraries" by default on their public workstations. This feature would have prevented patrons from requesting items that are checked in at the library in which they're sitting, but it requires that the library use its own HIP profile (instead of "ALL").

Loan periods: A patron had complained about getting a 7-day loan for an item that had a "14 Day" label on its spine. The explanation that loan periods are determined by the loaning (not the owning) library was not warmly received by her. Joe just raised this issue again in this meeting to confirm that that is indeed the UHLS policy, and that everyone is satisfied with it. It is and they are. One suggestion, which Joe will send to HorizonL, is to ask libraries not to put loan periods, fine amounts, etc. on items because those things change and can confuse patrons. It is, of course, entirely up to the individual libraries.

Patron expiration dates: A while ago we extended the expiration dates of all patrons to three years beyond their last checkout dates. We did it again recently for BETH patrons only. Joe asked if we should do it for all libraries and the consensus was no. The libraries want to renew their patrons in person when their cards expire.

Change an item-specific request to first-available: At Geoff Kirkpatrick's request, UHLS created a job on the web reports page that will change an item-specific request to a first-available request when given a request#. Go to the web reports page (<https://horizon.uhls.lib.ny.us/reports/>) and choose *Change an item-specific request to first-available*.

Courier: With strong expressions of understanding, sympathy, and gratitude towards Jo-Ann, the council said that courier service is deteriorating and promises to get worse with the acquisition of CD&L by Velocity, with whom we have a long, sad history. Joe will relay the comments to Jo-Ann.

Adhesives: Joe will send an email to the HorizonL list asking all libraries to refrain from attaching any adhesive material (labels, postit notes, etc.) to items they don't own. The adhesives are damaging the items when removed.

Waiving fines: Joe will send an email to the HorizonL list asking all libraries to refrain from waiving delinquencies (overdues) for materials that belong to another library, and/or overriding or waiving manual blocks set by another library. In particular, COLN turns its delinquent accounts over to the town attorney, and complications arise when other libraries waive the fines on those accounts.

Enhancement request: Debbie said that it would be useful to be able to see the remaining loans on a patron's card when they're checking in items (because the patrons often ask at that time). Joe said that it would be an enhancement request to SirsiDynix and therefore not likely to happen anytime soon. A few people pointed out the logic behind the current behavior and said that they probably wouldn't want the enhancement. Rob will check to see if other SirsiDynix customers have requested that enhancement.

The next meeting is scheduled for Wednesday, October 25, 2006 at 9:00 AM at UHLS.