

Resource Sharing Advisory Council

November 3, 2004

ATTENDEES: Betty Albright, Rob Carle, Jean Marie Cole, Dawn Geurds, Lorraine Smi, Joe Thornton

MINUTES FROM LAST MEETING: Joe Thornton distributed the minutes from the previous meeting (October 6, 2004) and they were approved without discussion.

CREDIT NOTICES: Amy Maurer had asked by email:

“Today I got my first credit email notice, it was an APL patron but a POES book and credit. How should we be handling these as a group? I know as far as APL is concerned I plan on deleting the block before it can cause too much damage. Also- are libraries planning on reassigning late fees/damage fees if a credit takes them off? For example- I owe 54.96 on my card and a credit pops up- it's not true credit, for 24.00. It will automatically subtract the credit from what is owed. At that point will a library reassign the fees? Or are we chalking it up to wait for an enhancement?”

Lorraine said, and everyone agreed, “Just delete the block.”

EXPIRED HOLDS: We had run a script to delete expired holds, but it left a lot of expired holds intact. Libraries will send UHLS some examples of expired holds that were not removed, and UHLS will run the script again to try to see why it's skipping those holds.

NEW COURIER: We discussed concerns about the switch to a new courier on 1/1/05: “Do we have enough bags?” “Will they use bags or totes?” “They need to keep to the schedule.” “They can't not pick up.” They can't not deliver.”

CALENDAR EXCEPTIONS: Since the new year is fast approaching and UHLS has not sent out the paper calendars for libraries to use to list their exceptions, Joe promised a web form for updating calendar exceptions.

MOST DISGUSTING RETURNS: Everybody had a story. If it was a contest it would have been a tie.

The meeting adjourned at 10:00.

The next meeting is scheduled for Wednesday, January 12, 2005 at 9:00 AM at UHLS.