

## **Resource Sharing Advisory Council**

**October 6, 2004**

**ATTENDEES:** Betty Albright, Jean Marie Cole, Pat Gerou, Dawn Geurds, Geoff Kirkpatrick, Amy Maurer, Joe Nash, Lorraine Smi, Joe Thornton, Amy Williams

**MINUTES FROM LAST MEETING:** Joe Thornton distributed the minutes from the previous meeting (May 20, 2004) and they were approved without discussion.

**ITEM SPECIFIC REQUEST:** Some libraries have “experienced a significant increase in the incidence of unnecessary item-specific requests since the feature was re-enabled in the IPAC” (Mary Trev). The RSAC agreed that removing the pop-up explanation that displays when a patron chooses “Request first available copy” would help to reduce the patrons’ confusion and the number of unnecessary item-specific requests. Joe T will recommend this change to ASC at its next meeting (11/16).

**CIRC\_HISTORY:** Patrons receive a credit when a “lost” item is checked in, as long as the patron and item are still linked in the circ\_history table. Dynix’s proposed solution to this problem is to reduce the number of days that a circ transaction remains in the circ\_history table from 30 (our current setting) to a much smaller number. Several members of RSAC find the 30 day setting to be appropriate and useful, and oppose reducing the number. As an alternative solution, Joe T offered to write a script that will notify the libraries by email one day after any of their patrons receives a credit, so they can adjust it manually. Also, Geoff pointed us to a Horizon enhancement request that would eliminate the automatic credit. Joe T added a “me too” to that request on the Dynix customer site.

**HANDLING LOST CARDS:** Dawn asked how we should handle the situation where a patron loses a card, gets a replacement, and then finds the old card, since both cards then show up when the patron checks out an item. The consensus was that we should delete the old card when issuing a new one.

**LOST IN TRANSIT:** Joe T warned everyone that he has a script provided by Dynix that should identify items that are “Lost in Transit.” The script may show many thousands of items, which will be passed to the libraries to investigate.

Because the types of item most commonly “lost in transit” and never found are sound recordings and videotapes, some people suspect theft. We briefly discussed a “sting” to try to catch the perps. Joe T and Joe N argued about who gets to be Robert Redford.

PC RELIANCE FILES: Because of the importance of timing when processing PC Reliance files, UHLS asks that libraries call the night/weekend support line (448-5910) at closing time whenever you have uploaded PC Reliance files.

VHS – NOT. At least not at APLM, which will no longer loan them after next week (week of 10/11?).

TELECIRC: Amy Williams asked about an incoming Telecirc line for borrowers to initiate their own Telecirc renewals. [I need help here – I don't remember our discussion -- Joe]

TRANSIT SLIPS: Geoff reported that they're "correct" now (i.e. the library name is on top rather than the label "Transit Slip." Rob will look at views to see if we can have alternative names on the slips (e.g. "COLN" instead of "William K Sanford Town Library").

EXPIRED HOLDS LIST: Amy Maurer reported that some items get checked out, so they're not on the "expired holds" list, and then mysteriously appear on the list. Geoff says this must be a bug. Joe t will check the Dynix Log Express resolutions and bug reports to see if anyone else has encountered this.

"REQUEST CANNOT BE FILLED" NOTICES: Dawn said that no one needs these printed notices and asked if we could stop producing them. All agreed, and Joe T will recommend to ASC that UHLS stop generating and distributing these notices.

ANNOUNCEMENT: Amy Maurer announced that APLM will host a Readers' Advisory Workshop on 11/8 and 11/9. Previous workshops by the presenter, Joyce Saricks, have been extremely well received.

The meeting adjourned at 10:30.

**The next meeting is scheduled for Wednesday, November 3, 2004 at 9:00 AM at UHLS.**