

Resource Sharing Advisory Council

January 15, 2004

ATTENDEES: Betty Albright, Amy Brozio-Andrews, Rob Carle, Jean Marie Cole, Dawn Geurds, Joan Hayes, Noralee Itchoak, Geoffrey Kirkpatrick, Ethel LaPier, Gillian Leonard, Amy Maurer, Joe Nash, Gordon Noble, Lorraine Smi, Joe Thornton, Mena Will

MINUTES FROM NOVEMBER MEETING: Joe Thornton distributed the minutes from the previous meeting (November 21, 2003) and a tentative agenda that he found on the intranet. There were no comments on the minutes, and the agenda was quickly dismissed as "old business." We moved on to the two new agenda items that Betty had suggested, and then followed an impromptu agenda:

HOLD BLOCKS STAYING ON WHEN THEY SHOULD BE REMOVED: This was Betty's first item, and after a short discussion, we decided that the current workaround is sufficient, if not ideal: Rawdon runs a script once a month, or on request, that enables libraries to remove the problem hold blocks.

PROBLEMS FINDING PATRONS WHOSE NAMES WERE ENTERED WITH NO SPACE AFTER THE COMMA THAT SEPARATES LAST AND FIRST NAME: Omitting the space after the comma causes the patron's name to appear in the wrong place in a browse list. Joe Thornton said UHLS would look into fixing problem patron records with SQL.

Amy Maurer described the problem of the disappearing cursor when toggling between CKI and CKO screens with the F8 key. This is a known bug that will be addressed in a future release of Horizon. From Dynix: "As a temporary workaround libraries should use the mouse or tab to position the cursor in the barcode field after using the F8 to toggle between CKI and CKO."

Gordon pointed out some problems with call number searching. Geoff says that call number searching is funky, and that he uses the '%' to make call number searches useful.

Amy Maurer raised the issue of "All libraries" appearing as a pickup location on the Request Confirmation screen, and asked if we could add a line saying, "You must select a library." Dawn described a workaround (which I've forgotten). UHLS will look into fixing these problem requests with SQL before the pull lists are generated.

We discussed email notices briefly. They're not working yet, and are in high demand.

Joe Nash reported on Colonie's experience with Telecirc. It's working ok, but took a while to get going. He recommends using a nine or ten day hold shelf period. A lot of items are never picked up. UHLS will look into an automated emailing of unsuccessful Telecirc calls.

Mena said that there were no outstanding requests against Poestenkill on the Request Reorder report. UHLS will look into it. [a possible solution: in the folder C:\Horizon-rpt\SQL, edit the file *request_reorder.sql* and replace XXXX with your library's four letter location code.]

We talked briefly about moving reports to the web, and agreed that the web site would need to be secure, since confidential information could potentially be presented, and so must be encrypted.

Ethel expressed APL's desire to have all their agency counts combined in one report.

The meeting adjourned at 10:40.

The next meeting is scheduled for **Thursday, February 12, 2004 at 9:00 AM at UHLS.**