

AAC meeting minutes 8/9/2023, 9 AM.

Present:

Jane Chirgwin, Jill Dugas Hughes, Natalie Hurteau, Amy Powarzynski, Phil Berardi, Mary Klimack

Jane accepted the chair position. She summarized the work of the committee and talked about current and future projects.

Joe answered some questions about online library card registration: he is not able to change the format of the application to avoid the need to retain the barcode information for the next page. He is able to generate an email to a new applicant if we wish to do so, we would need to come up with the wording. We do not currently send an expiration reminder for online applications.

We had a discussion about holds. Jill expressed a need for a "local request first" item type, as opposed to a local request only type, since regular requests do not sort by residency, just location. A report that shows all the patrons use of different libraries could be helpful, as well as a report that showed resident's holds.

We talked about Hoopla use by online registrants- unclear as to whether they can borrow. If they can, who is charged? How is that determined?

Permanent digital cards. In the future we would like to have a completely automated system that verifies address and assigns permanent barcodes. Currently that would be a manual process done by each library. Having a standardized set of procedures for that option would be helpful- would the libraries opting in to this mail a physical card? Jill wondered if the number of fraudulent accounts would justify needing extreme verification.

We will continue working on digital library cards at the next meeting, as well as collection development aids and holds

Next meeting- September 12, (shouldn't this be 13?) 2023 9 AM. Minutes to be taken by Mary.