

ACC February 8, 2023

Minutes Attending: Mary Klimack (NGRN), Phil Berardi (BETH), Michele Reilly (VOOR), Jane Chirgwin (RENS), Joe Thorton (UHLS), Ryan Moore (COLN), Jill Dugas Hughes (EGRN) and Kathy Stempel (BERN)

The Minutes were approved from January 2023.

There was a discussion about removing driver licenses from library registration cards. Jill will follow up on the removal and possibly bring up the subject at the next DA meeting.

To simplify online registrations, the group discussed how to verify the address of potential online patrons. Joe reported that Guil uses Google Maps to identify addresses. There is a way to verify address through the Post Office by using the patron's zip code. Another suggestion was to send a copy of the photo id through email. However, some patrons could add false information. We could remove the registration after 30 days if there is not a physical id visit. To solve that problem, a physical visit to the owning library with positive id would be sufficient.

The group explored questions to add to the survey, How Do You Use the Library? If physical, do you check out items or go to programs? Do you only use digital access? Trying to keep the survey brief with less content.

For homework, members will investigate how other libraries require information to register new patrons.

The meeting adjourned 10:00 a.m.

Next meeting: March 8, 9:00 a.m.

Submitted by

Kathy Stempel