



# UPPER HUDSON LIBRARY SYSTEM

Together. For Better Libraries.



## 2021 ANNUAL REPORT

**“By reaching out to everyone from our patrons to our local partnering organizations, we were able to succeed in our goal to remain a vibrant, relevant part of the community. So Covid? Bring it on. Here’s to another 100 years!”**

**Heidi Carle, Director of Rensselaerville Library**

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# WELCOME FROM THE EXECUTIVE DIRECTOR

As we slowly emerge from our collective pandemic experience, it's clear that there will be a "new normal" in all our lives and in the lives of our libraries. Acknowledging that reality is a part of the theme for this year's UHLS annual report – "Shaping the New Normal." But the other, arguably more important part of the theme is the reminder that we all have the power to "shape" our post pandemic world into what we want it to be and what we need it to be. The leadership team, along with the staff at each member library has the power, and the responsibility, to take positive actions to prepare their library for its critical role in the post pandemic future.


The pandemic has made us all aware that we need to prepare our library facilities, our staff and volunteers, and our programs and services to prioritize safety as never before. The new normal public library reflects an overarching sensitivity and awareness of the importance of safety.

Outdoor programming (whenever possible), virtual and hybrid programming, encouraging smaller group gatherings, an increased investment in expanded digital content, enhanced building air filtration systems, etc. are all reflections of how our libraries are preparing for safer library services as we move into the future.

Public libraries have long recognized the importance of creating and nurturing a welcoming and inclusive environment for everyone in the community. In the last year we've, sometimes painfully, been reminded that there are segments in all communities that do not always feel welcome or embraced by their community. All libraries should conduct their own local self-reflection to identify how they can be open and genuinely welcoming to everyone in their community. This includes making efforts to ensure that the faces of the library (staff and volunteers) and the leadership of the library (Board of Trustees) truly reflect the community; that the policies are fair and equitable; and that the services and programming also reflects the diversity of the community. All member libraries are encouraged to take advantage of the UHLS sponsored Racial Equity Training opportunities for both staff and trustees to help focus attention on preparing their library to be fully welcoming for all in the community.

The significant increase in the number and frequency of challenges to material provided to the community by libraries of all kinds is another, perhaps less expected feature of our post pandemic environment. While it is too early to tell whether this will be a permanent fixture of our landscape, UHLS as a cooperative system and every UHLS member library must accept their critical role as defenders of intellectual freedom. We must all prepare to respond to these challenges, which are attacks on the very core principles of our democratic society.

These are only a few of the most significant challenges facing our library community now and as we look ahead there will undoubtedly be others, but these serve as reminders that whatever the current "normal" looks like, our libraries need to be ready to meet the challenges and embrace the opportunities to continue to do the life changing work that happens every single day in all of the member libraries in UHLS. And remember that the talented and dedicated staff at UHLS, led by the caring and committed System Board of Trustees, are always prepared to guide, assist, and support each member library's efforts to provide the library services that make a true and positive difference in their community.

 Timothy Burke, Executive Director

## EXECUTIVE COMMITTEE

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## Upper Hudson Library System Board of Trustees

AS OF DECEMBER 31, 2021

## 2021 DIRECTORS ASSOCIATION

## DIRECTORS ASSOCIATION REPRESENTATIVES to the UHLS BOARD

## UHLS Team

**Timothy Burke**  
*Executive Director*

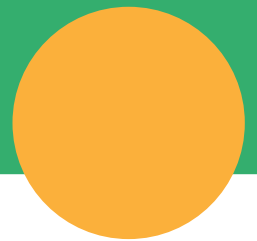
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*Manager, Adult & Outreach Services*

**Joe Thornton**  
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# UHLS MEMBER LIBRARIES

## **Albany Public Library**

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## **Altamont Free Library**

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Nicholas Matulis, Director

## **Berlin Free Town Library**

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Sharon Vogel, Director

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## **Bethlehem Public Library**

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## **Cheney Library**

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## **Nassau Free Library**

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Tracey Clague, Director

## **North Greenbush Public Library**

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Mary Klimack, Director

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Anita Wilson, Director

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Donna Riley, Director

## **RCS Community Library**

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## **Rensselaer Public Library**

Mary Lou Knox, Board President  
Jane Chirgwin, Director

## **Rensselaerville Library**

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Heidimarie Carle, Director

## **Sand Lake Town Library**

Nancy Patton, Board President  
Melinda Fowler, Director

## **Stephentown Memorial Library**

Jennifer Peabody, Board President  
Kim Roppolo, Director

## **Troy Public Library**

Evelyn Greenstein, Board President  
Paul Hicok, Director

## **Valley Falls Free Library**

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Kelly Akin, Director

## **Voorheesville Public Library**

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Sarah Clark, Director

## **Watervliet Public Library**

Pradip Ganesan, Board President  
Debbie Scott, Director

## **Westerlo Public Library**

Maureen Sikule, Board President  
Amy Powarzynski, Director

## **William K. Sanford Town Library**

Donna Cramer-Sharer, Board President  
Evelyn Neale, Director

# ADULT & OUTREACH SERVICES

In 2021, Adult and Outreach Services focused on developing the capacity of libraries and offering services to patrons. We used a Grow with Google Grant to enhance our collection of workforce development eBooks, and to host a series of technology classes for patrons and library staff. Classes were taught by Nate Heyer. Patron facing classes included *Decluttering Your Email Inbox*, *Facebook Pages for Businesses* and *Introduction to Google App Suites*. Staff facing classes included *Teaching Adults at a Distance: Virtual and Socially Distanced Digital Literacy Instruction*, *Engaging the Community in Digital Literacy Services*, and advanced classes in Excel and Sheets. Go-to-meeting licenses were continued for member libraries.

We helped multiple libraries go permanently fine free, including Voorheesville Public Library, Nassau Free Library, and Berne Public Library. Currently, all but five UHLS member libraries are fine-free! In addition to our regular Adult Services Advisory Council meetings, we also co-hosted tri-system program swaps with SALS and MVLS, which helped break down programming silos. NYS Coordinated outreach money funds were used to fund mini-grants for adaptive listening technologies for three libraries.

Working with the Racial Equity Committee and our partners at Overdrive, a diversity audit was completed for the system wide Overdrive digital collection. A Diversity Audit how-to guide was created for member libraries to use with their print collections. Additionally UHLS joined the Capital Region Inclusion Coalition and set up a reciprocal ILL lending agreement with NYPL. Outreach funds were used to make possible *Driving While Black*, a system-wide Zoom program that featured Dr. Gretchen Sorin, author of *Driving While Black*, and filmmaker Ric Burns. One hundred free copies of the book were distributed to the first 100 registrants.

The E-content Advisory Council laid the groundwork for signing onto a reciprocal lending agreement (RLA) with Mid-Hudson Library System. This agreement gives patrons at both systems reciprocal access to large portions of the partner system's collection. The terms preclude access to items with wait lists and items that have metered access, so there is no negative effect for patrons of either system. Hoopla subscriptions continued into 2021 for most libraries with bills that reflect the pay per use nature of the collection sent out quarterly. More progress was made with Public Libraries Connect, which allows students access to Overdrive collections using their school IDs. Multiple districts signed on to this cost-free service.



# YOUTH & FAMILY SERVICES

UHLS member library youth services staff worked tirelessly this year to connect with the kids, teens, and parents isolated and exhausted by the ongoing pandemic, and it was our great privilege to support staff in that demanding effort.

**Ideas for connection were important.** Through listservs, training and meetings, UHLS shared scores of ideas for virtual and self-directed programs, best virtual program practices, supporting families homeschooling, and more.

**Conversations about connection were important.** Our robust, monthly Youth Services Advisory Council meetings offered space for camaraderie and support as well as ideas. UHLS held 20 stand alone training sessions or segments within meetings to help staff understand the daily realities and mental health challenges facing youth and families, and possible library responses.

**Tangible supplies for connection were important.** UHLS provided 656 review books for library collections and 69 advance reader copies for young readers. We purchased 16,053 Summer Reading Program supplies for our libraries. We – primarily YFS System Support Associate Amy DuBrey - created 55 StoryWalks®, used by libraries to leverage partnerships, invite volunteer support, and serve families with young children.

**Fun as a means of connection was important.** We held our first ever day-long virtual Summer Reading Program Planning Workshop, complete with snacks (not virtual!), jokes, and dancing - not to mention lots of program tips, tools, and ideas for the 94 people in attendance. Our longtime partner in this event, Mohawk Valley Library System, provided an extra boost with new faces and new jokes!

**Appreciation for connection is abiding.** We do this work with colleagues who delight us with their ideas, challenge us with their questions, inspire us with their creativity, and motivate us with their capacity for caring. They make us laugh, make us think, and make us do better. We love our connection. And we honor all youth-serving staff for making the world a better place for kids, teens and families through libraries – every day.



# STRENGTHENING OUR COMMUNITIES



What's better than reading a good book? For our patrons, it's being able to connect with others in our wildly popular Wednesday (formerly Monday) Night Book Chat program to share book reviews, discover new favorites and just bond over books! With a librarian at the helm of this informal discussion, recommendations and reviews are bantered back and forth amongst participants, sparking excitement about borrowing their next great read and continuing the conversation the following week. With one simple question, "tell us what you've been reading lately," we have been able to create a community of book lovers and steadfast friends. April marks the 2nd anniversary of this program, approaching 100 chats and still going strong! // East Greenbush

The Library strengthened its connection with the Rensselaer City School District, participating in the Mental Health grant Project AWARE, giving out books to students for summer reading, and assisting with students receiving tutoring in the library. The Girl Scouts had a project and created a library book swap shelf for outside our Library. // Rensselaer

We reconnected with our community by collaborating with the Town of Westerlo to put on a big blow out of a Summer Reading program closer. We had Jumpin' Jamie for entertainment, ice cream and hot dogs from Stewart's Shops and all the book giveaways you would expect at a library function. After that the Library participated in the Town's Fall Festival with more book giveaways and information sharing. // Westerlo



We were able to start up our popular community events again, utilizing outdoor space to help keep things safe for our patrons. We were able to host our Garden Day, Fall Fest, Civil War Day, Medieval Day, and Haunted Trail on our library lawn, allowing people to reconnect with their neighbors. We also began to host some small indoor events such as Hobbit Day, kid's dance classes, and small art classes. // Brunswick

In December, Cheney Library partnered with Unity House to sponsor a clinic in which village residents met with qualified paralegals on library premises. Professionals assisted residents in accurately completing and submitting PFOA settlement paperwork. All appointment slots for this program were filled. The library also partnered with Unity House to advertise other clinics held at different locations in Hoosick Falls so that individuals could access the help they needed at times convenient for them. // Hoosick Falls

Castleton Public Library coordinated a town-wide window art project to help foster a sense of community during the winter of 2020-2021. Our staff assembled snow-flake-themed take-home art kits and encouraged people in the Town of Schodack and Village of Castleton to make a snowflake to put in their window for others to enjoy. From December 2020 through February 2021, we partnered with schools, preschools, and daycare providers to distribute over 700 kits to families in the community. // Castleton

As we eased back into in-person programming, we offered many multi-generational outdoor programs, to reach the widest audience as safely as possible. Our Local History Walks were extremely successful, and reminded the residents of the Village of the local history resources the library has to offer. Our storytimes were held outside under a tent through November until it was too cold. Our Summer Reading Program featured trips to Cornell Cooperative Extension for a week of Animal Meet and Greets, storytimes at the Altamont Fair, Greystone Stables, and Indian Ladder Farms, and a teen hike with local author James Preller, at Heldeberg Workshop. Because COVID rekindled many people's enjoyment of outdoor activities, we expanded our Library of Things to include more outdoor equipment so our patrons can further enjoy the wealth of natural resources we have in our community. // Voorheesville

We held 50 in-person programs at Diver over the summer! It felt amazing to get back to what we do best, and to see so many familiar faces, be with so many friends! Thanks to covid we moved a lot of programs outside. Not ideal, given our location, but we made the most of our wonky little backyard and driveway, dripping papier mache and splattering paint with abandon! Honestly, we may never do art projects indoors again! // Schaghticoke

In an effort to reconnect with our community 2021 was a good year to enhance our nature-based learning. We reconnected with scouts, the state's DEC, and local businesses to expand our offerings. A Girl Scout collaborated with us and installed a Pollinator Garden, birdhouses, and bat houses as her Silver Award project, and we incorporated it into our children's programs and outreach to schools. We worked with the Department of Environmental Conservation to have 50 tree seedlings delivered and distributed to kids through our STEAM programs. The kids learned about the importance of trees and how to care for one of their own. Nearby, our staff created an educational Nature Walk through the woods on our property to further enhance the outdoor experience for all patrons, in addition to our existing Story Walk that is updated every year. And for the first time in 2021, we installed a Story Walk offsite at a pocket park on the other side of town! // Colonie

The Cohoes Public Library has rekindled its relationship with Spindle City Historic Society in 2021 for the upcoming 100th anniversary of the Cohoes Mastodon model this fall. The Library will contribute historical information about the model's history, offer children's programming and activities, and will do a naming ceremony for a miniature stuffed mastodon who will be present at story hour and used as our children's programs and services mascot along with Scrat from the film Ice Age. // Cohoes



After a long, trying time of opening, closing, and reduced occupancy, the Valley Falls Free Library Board of Trustees jumped in feet first into a new venture.... A Community Garden Tour!! The Board thought this was a way to pull our community together, strengthening our outreach efforts, and strengthening the relationship with the library and people that were proud of their gardens. They were right. We added a new group of community members and expanded our programming into new territory. // Valley Falls

While the pandemic impacted all our lives, the Menands Public Library was happy to be able to offer some of our normal community programs this year, such as our Diwali party and our Christmas party. Staff were happy to see some of our regulars returning for these events and we look forward to seeing more of you as life returns to normal! We love serving as a community hub of activity and look forward to what exciting programs and events we can come up with in the future. // Menands

Petersburgh Public Library curated a "Community-Wide Art Project" during the summer last year: "Artwork, Formerly Known as Prints", which was the library's own art exhibition. It was developed over time as our community members joined in the creative process. We had participants of all ages; even a dog whose paw prints were used. The Rainbow Fish was a collaborative effort from many, many adults and children – fun, ongoing participation during Storytime, Crafts, other programs, and all hours of operation. The feedback was very positive, and many people asked that we do something similar again this summer! We also rekindled/strengthened our partnership with the Berlin Central School when they asked for local librarians to visit the summer school session for a story hour. I went with an armload of tea party books, dressed as "The Mad Hatter" and had a great visit. Most of the children lined up with me for the photo. // Petersburgh



After a year off in 2020, Altamont Free Library brought back our annual Summer Concert Series in 2021. The concert series is one of the most important ways we connect with our community, and the 2021 concerts were some of the best attended and most joyful events we've ever put on. After a year away, our community was so grateful for an opportunity to safely gather with their neighbors and friends, in a beautiful park, in (mostly) beautiful weather, to listen to wonderful music, and support their library. It is not a coincidence that the summer of 2021 had some of the highest circulation months that we had seen in years. // Altamont



As we entered the second year of the pandemic we were able to find new ways to provide service to the community. Through an increase in virtual programs like story times and a variety of adult programs, the library was able to experiment with alternate ways of providing library service to the community. We were also able to explore new ways to market the new services as well as to encourage our patrons to use the existing digital services, especially those who faced a greater risk by going out in public. // Troy

# BUILDING FOR THE NEXT GENERATION

Our library is growing for the next generation of patrons through our initiative and development of our library's long range plan. This involves being a welcoming place that has something to offer everyone; whether it's picking up a new book, attending a new program or other avenues for people to network and build relationships within the community. Through the development of new programming based upon the responses received in our community survey, updating our current technology and creating a more interactive website, Berlin Free Town Library is striving towards being the center-place for activities and togetherness within our community. // Berlin

The Library is a community gathering place and cultural resource which enhances or creates opportunities for lifelong learning and improves access to information. The Library Board and the Director have developed a long-range plan to become the hub and resource for the community. The Library has received multiple New York State Construction Grants from the Department of Education to help fund these multi-year projects. The first year project included basement level installation of a new vestibule with handicap access, sidewalk, paved parking lot and roadway, a handicap bathroom and vinyl flooring. Second and third years saw the installation of air conditioning, remodel and replace the circulation desk area, install new lower bookshelves, update and install new computer technology and replace the siding. The fourth year has been devoted to installing a complete kitchen and a multi-media center along with the purchase of new tables and chairs. The basement level can now be used as a classroom, meeting, and conference space. // Grafton

Cheney Library worked hard during the past year to offer activities which suited the needs and interests of the next generation. An in-person "Among Us" event, take-home STEM and STEAM activities, and teen/tween video game nights are just some of the programs developed in order to show young patrons that the library is a place for them. Additionally, Cheney Library formed a Teen Advisory Group in order to gather the opinions and suggestions from the "Gen Z" community! // Hoosick Falls

The pandemic has had a devastating effect on school routines, particularly in the area of literacy education. In 2021, we created the Summer Reading Buddies program which partnered struggling first grade readers with high school students who were trained by Altamont Elementary School reading teachers to act as literacy tutors. While children frequently decline in their reading levels between the end of one school year and the beginning of another, and all of the children in the Summer Reading Buddies program either maintained or increased their independent reading levels. One participant even advanced by seven independent reading levels over last summer! We can't wait to begin our expanded Summer Reading Buddies program this summer! // Altamont

One of the successful collaborations this past 2021 year came from local farmers and their animals. Goats, sheep, chickens, service dogs and pigs came to our Berne Public Library parking lot and greeted many participants for various summer reading events. In 2021 the Berne Public Library received a Kajeet award of 20 Smartspots (hotspots) with unlimited data for the year. The community was able to get over the proverbial digital bridge that held people back from WiFi access. // Berne



2021 was a year of reconnecting. The purchase of a programming tent allowed for outside programs on library grounds. We were able to reconnect on site with our storytime families, book clubs and crafters. RCS was fortunate to forge new partnerships with the Frontier Sno-Riders and Coxsackie Correctional Facility, and rekindle work with the RCS School District, including displays for Youth Art Month, and classroom visits to the Library, and various Departments of Public Works for our Big Truck Day, which is consistently our best attended program. We cultivated growing readers with a new elementary school book club, Head in a Book, and expanded programs for our youngest visitors, including reimaging an outside version of Big Play Days. // RCS



During 2021, SML like many others went from being closed to open to curbside service only to appointment only and slowly back to open. During this time, we did our best to continue keeping library services available to all who needed them. We offered take home programs for kids and we were able to adapt to hold programs outside as much as possible. We were able to have Summer Camp again this year with as many Covid precautions as possible. Camp was enjoyed by all of the kids and, even better is that we didn't have one case of Covid! // Stephentown



The Nassau Free Library has continued to be a vital resource for the community in 2021 by providing more print and digital materials, computer/copy/fax services, and programs for all ages. The library created a job-search space for patrons and purchased wi-fi hotspots made available for loan. The Nassau Free Library went fine-free in 2021! Our Youth Services team reinvented Summer Reading Program through virtual and outdoor programs and put together very popular Children and Teen Take-Home Art Kits. Our Seed Library continues to provide vegetable and flower seeds to the community. We have expanded our reach by installing a StoryWalk with the help of UHLS and the Village of Nassau along the Albany-Hudson Electric Trail. We had a great response from people of all ages who read the book along the trail, and were happy to see the library's name on it. // Nassau

The year 2021 began with almost as much uncertainty as the one we'd left behind, but Bethlehem Public Library worked hard to foster the strength and resilience our community would need to face what's ahead. Despite supply chain difficulties, we were able to add dozens of Chromebooks to our collection for long-term borrowing by those most impacted by the lack of digital access. We also expanded our virtual and outdoor programming to provide a way for people to connect safely in the middle of the pandemic. We kicked off the year with our Kindness Matters campaign, which featured small acts of kindness and goodies for our patrons while encouraging them to "pay it forward." // Bethlehem

Our best "reconnecting with the community" moment in 2021 was the Open House Celebration that was held to commemorate our 20th anniversary in our current location. We invited patrons young and old to share their stories and memories of the library and to come together for the community event. // Poestenkill

The library is now twenty percent larger as of last year, and while the whole library was remodeled and renewed, the most dramatic addition is a huge new children's area which features awesome decor, a toddler playroom with heated floors, a giant youth program room, our first dedicated teen space, and a dramatic, 540 gallon freshwater tropical fish tank which delights kids in the children's space and adults from the other side of the building. This was accomplished by public referendum, but also by approximately \$600,000 delivered in two separate library construction grants, along with a \$250,000 SAM grant sponsored by our awesome legislators, Assembly member Pat Fahy and Senator Michelle Hinchey. In addition, we added a sprinkler system for patron and staff safety, and electric charging stations for next generation electric and plug-in hybrid vehicles. We've added low flow toilets and waterless urinals, and overall, we project spending twenty percent less on utilities even though we have added twenty percent more space. We have also added five family/individual/ all gender restrooms throughout the building to support individuals and groups in new ways. With help from UHLS, we added three forms of hearing assistance technology to all meeting rooms, to accommodate the growing number of people who need help hearing at our programs. Lastly, we added the first RFID and automated handling system in UHLS, assuring that materials are processed more quickly and with more accuracy, thus getting them back on the shelves faster for the benefit of patrons throughout UHLS. // Guilderland

Thanks to a construction grant, we were able to add a second ADA compliant bathroom to help fulfill the physical demands on our building. No more long lines for our toddlers-in-potty-training! Fewer accidents mean more smiles at the library. We are also happy to have been able to re-introduce our popular storytimes and sensory playtimes at the library, helping to support both our growing learners and their caregivers. Many of our youngest users were born during the pandemic and their library storytime experience was their first time meeting other children. // Brunswick



Through the generosity of the Family Bicycling Day Committee, we have a collection of five bikes to loan to our patrons. Kids and parents constantly ask us what the bikes are for, and when they learn they can borrow them with their library cards, they're thrilled! We want our younger patrons to know that libraries have more than books! Throughout the school year, we struggled to find space for students to work with teachers and tutors. With NYS Construction Aid, we are creating a designated study room for this kind of activity, as well as online learning and small in-person or virtual meetings. // Voorheesville

Our teen services were strengthened and demonstrated evidence of growth for the next generation by providing a welcoming space, and leadership opportunities. We have seen a large influx of teens looking to join the Teen Advisory Group. Word spread throughout the schools about the opportunities at the library and one teen recently said, "Everyone wants to be in TAG". When this patron was asked why, she said, "Because our ideas are heard and everyone feels welcome". The TAG group at the Colonie Library currently has 97 participants who planned 14 events, and led another 13 themselves in 2021. And a bonus...our teens won the CSLP Teen Video Challenge! // Colonie

We were thrilled to welcome our youngest patrons and their families back to in-person Outdoor Storytime in 2021. Our young patrons were excited about being able to interact and socialize in person again while listening to stories, singing songs, dancing and making fun crafts. For many of them, it was their first opportunity to meet new friends while they learned and played. We look forward to sharing our love for reading and learning with this next generation of patrons. // North Greenbush

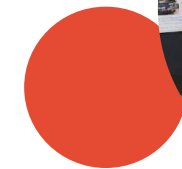
Our space has been enhanced with a new wheelchair ramp and updates to LED lighting through the help of the NYS Library Construction Grant. We also installed new shelving into our children's area and furniture. In 2021 our library purchased a new AWE Early Literacy Computer designed to support school readiness and early education while making learning exciting and engaging. // Nassau

The library has continued on its mission to provide better building accommodations for its patrons. Our upcoming construction project will address our buildings needs by revamping the entrance to the building and providing much needed accessibility improvements to the library. We are looking forward to our future projects and thank our patrons for their continued support as we work towards our goals of providing them with better service. // Menands

The irony of the name Diver library is lost on no one who's ever looked down at the lake looming below us. Erosion has been a decades' long problem with no clear solution, and it's only gotten worse. At times, over the years, our waterlogged fate has felt almost inevitable. All rescue plans deemed too costly, too complicated, or too uncertain. But this year we started rewriting our story. Whatever challenges or obstacles, we said our library is simply too valuable to let it slip away. And after countless phone calls, emails, letters, meetings, favors, some grant support, and strong community backing, we've taken our first significant steps toward ensuring our future. It's the beginning of a long journey, we know; but we're going to see it through. // Schaghticoke

The library finalized the long-range plan in 2021, outlining the space and service needs of our community for the future. We also began the important work of recognizing and prioritizing diversity and equity initiatives through staff cultural competency training; the creation of an Equity, Diversity and Inclusion committee to examine policy and practices; the translation of welcome materials into other languages; and auditing our collection to better understand how it could better represent more voices. // Bethlehem

Being a good steward of the environment in our urban community is another long-standing tenet of APL. Two of our branches use geothermal heating and cooling systems, and last year we installed solar panels on the South End's Howe Branch that were funded, in part, by a construction grant from the New York State Division of Library Development. The Delaware Branch got an electric vehicle charging station last year, and we are soon to install a second unit that is affiliated with CDTA DRIVE carshare service. APL has worked with CDTA for many years. The CDTA CYCLE! program rents space at our Washington Ave. Branch basement for storage and repair of the bicycles that allow Albanians to freely travel around the city. Our branches sell and replenish CDTA Navigator bus passes; some of those libraries are the only places in particular neighborhoods where this service is available. Using clean energy and providing green transportation options are a benefit to the community at large. // Albany



# 2021 UHLS ANNUAL AWARDS

## VOLUNTEER OF THE YEAR: DENNIS ULLON, Voorheesville

The Upper Hudson Library System recognizes Dennis Ullon for his outstanding volunteer service to the Voorheesville Public Library. His dedication and sustained leadership has made a positive difference for his Library and for his community. Friends Board officer, book sale manager, surplus book donation delivery person, adult non-fiction book group coordinator, library sponsored historic village walking tour guide....any one of these jobs carried out by a caring and committed volunteer can make a real difference for a library, but Dennis does ALL of these jobs for the library...at the same time! The library's nomination letter refers to Dennis as a "true friend of the library" and he demonstrates this every day through his creativity, his tireless optimism, and his enthusiastic support for the library in everything he does.

## TRUSTEE OF THE YEAR: ANGELA ROSS-HIXSON, Schaghticoke

The Upper Hudson Library System salutes Angela Ross-Hixson for her exemplary service as a Trustee of the Arvilla E. Diver Memorial Library. Assuming the presidency of the Board of the Diver Library just before Covid-19 changed the world, Angela successfully led the library through its own pandemic experience, changing and adapting library operations to respond to unprecedented circumstances. She actively participated in the library's recent interior renovation work; stepped in during a fiscal crisis to manage the finances; and provided calm and steady leadership for the board. But certainly her most significant accomplishment has been her work to literally save the library building from an eroding hillside! She fully investigated the issue with engineers, real estate agents, lawyers and bankers. She brought the board together around the idea of physically moving the library building to the lot next door! And she did this "...not by steamrolling resistance and doubt, but by constantly affirming that we were capable of great things. And that the library was worth it."



## YOUTH & FAMILY PROGRAM OF THE YEAR: KINDNESS MATTERS, Bethlehem

In the midst of the second year of the pandemic, the library created a program to "share some brightness and cheer...during a time of ongoing pandemic related lock downs, illness and isolation." Special treats, surprises, and small messages of kindness included in everyday library transactions; book giveaways for teens and kids; and encouragement to the community to share their own acts of kindness, leveraged through social media, were all part of the program. The fact that the community embraced the theme with a "pay it forward" message, reciprocating with their own acts of kindness to the library and to other community service providers, truly amplified the positive impact of this simple program.



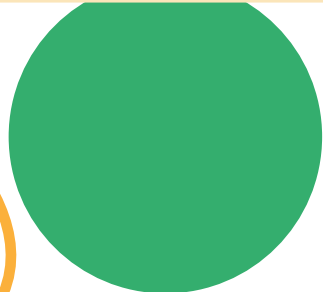
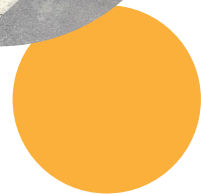
## YOUTH & FAMILY PROGRAM OF THE YEAR: BRANCHING OUT, Albany

In an effort to expand its antiracism programming, library staff started with the idea of BIPOC musical artists performing at APL branches. With lots of creative energy from the staff, a strong network of community partnerships, and essential grant support, the program quickly expanded in both its focus and its geographic reach. A local artistic collective added opportunities for teens to channel their artistic expression to create mobile murals, which were displayed, accompanied by live music or spoken word performances by BIPOC artists. In addition to appearing at multiple APL branches, these murals have traveled to several libraries, both in and out of UHLS. Each location creates its own local accompaniment program, drawing on its own artistic community of color.



## ADULT PROGRAM OF THE YEAR: PEN TO PANDEMIC, East Greenbush

This unique program was created when staff identified a need and an opportunity in their community. As a creative and cathartic outlet, they invited people to create original short stories set locally during the Covid-19 pandemic. Working with several community partners, a team of judges selected the winning entries, which were published in the New Authors Journal. All of the submissions were collected and published in an original book entitled Pen to Pandemic: A Community Anthology from the Time of Covid-19, copies of which were presented to all of the contributors and of course added to the library's collection!



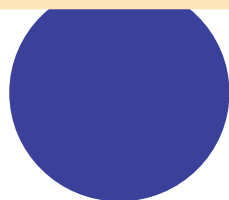
# TOGETHER WE THRIVE

The library and the Town of Bethlehem have long been successful partners, and that relationship continued with an outdoor family-friendly performance series called Thursdays in the Park that was jointly sponsored by the town's Parks and Recreation Department, the library and both organizations' Friends groups. This very successful partnership is being repeated and expanded this summer. The library's close relationship with the town's Emergency Management Office meant we were able to hand out free COVID-19 rapid test kits and KN-95 masks at the height of the post-Thanksgiving pandemic surge. We continue to provide these items, and as of May 2022, we have handed out more than 2,000 rapid tests and 1,000 KN-95 masks to the community. // Bethlehem

We also rekindled/strengthened our partnership with the Berlin Central School when they asked for local librarians to visit the summer school session for a story hour. I went with an armload of tea party books, dressed as "The Mad Hatter" and had a great visit. // Petersburg

Bridging the digital divide and enabling digital inclusion have long been important to us. In 2021, we worked with the City of Albany to provide free WiFi in three city parks and with Albany Housing Authority to bring free WiFi to outdoor communal spaces at four housing campuses. The AHA partnership is greatly expanding this year with the advent of a \$130,000 grant from Schmidt Futures, thanks to the hard work of the Friends & Foundation of Albany Public Library, that will allow APL to provide internet access, WiFi connections, digital devices and technology training to many more AHA locations and residents. // Albany

The Library strengthened its connection with the Rensselaer City School District, participating in the Mental Health grant Project AWARE, giving out books to students for summer reading, and assisting with students receiving tutoring in the library. The Girl Scouts had a project and created a library book swap shelf for outside our Library. // Rensselaer



SML has always had a good relationship with the Stephentown Historical Society. During 2021, our relationship expanded as we collaborated on a program called Live at the Library which became our biggest and most successful program of 2021. Every Friday night during July, August, and September, the SML and SHS hosted local musicians for a night of fantastic performances. This was held outside in the library's parking lot and was a great opportunity for people to reconnect in a safe way. Another fantastic connection was rekindled with the Berlin Elementary School. We sponsored a Virtual Author Visit for the PreK through 4th grade classes. This was a great way to stay engaged with the kids in our community. (When I saw some of these kiddos during summer camp, they remembered me as "the library lady".) // Stephentown

In 2021, Rensselaerville Library celebrated the benchmark anniversary of 100 years as a NYS-chartered Association Library. We hoisted our celebration sign – 100 Years of Stories! – crossed our fingers and hoped that 2021 would be a year to be remembered by generations to come. 2021 and Covid had other plans, but we were determined to stake our claim in the community once more. It was a battle of advances and retreats, but in the end, we emerged victorious. How? The key was our community, just as thirsty for gathering and sharing as we were. When Covid risk was low, we held indoor programs with readings and music. When risk was too high, we held Story Time at a local farm and Favorite Poem Project online. By reaching out to everyone from our patrons to our local partnering organizations, we were able to succeed in our goal to remain a vibrant, relevant part of the community. So Covid? Bring it on. Here's to another 100 years! // Rensselaerville

In 2021, Cheney Library collaborated with the Danforth Adult Care Center to launch the Teresa Dunlop Lending Library, located inside the Danforth building. Through this partnership, Cheney Library now provides books and audiobooks of various formats to Danforth residents, and these materials rotate regularly in order to cover multiple topics of interest. The library is thrilled to offer this program, and deeply appreciates the opportunity to work alongside the Danforth team. // Hoosick Falls

Limited indoor programming during the pandemic didn't stop our youth librarians from creating the magical storytime adventures and activities that our young patrons are accustomed to. Starting in May 2021 the librarians began providing Storytime programs on the library lawn for their loyal fans. During the months of October and November they reconnected with our partners at the Town of East Greenbush to take the show on the road to provide Storytimes At The Town Park (Red Barn). Seven Storytime sessions were provided with over 120 kids and their caregivers attending. // East Greenbush



After nearly five years of absence, the library rekindled their relationship with the Village Park Program. It has provided staff with a great way to reconnect with our younger patrons and promote a love of learning through hands-on activities. It has been a great experience to see this partnership reborn and we know that it will be a great chance for the library to grow in its offering to the community. // Menands

Because outdoor activities seemed safer than indoor programs, we strengthened our partnerships with the Town of New Scotland and Village of Voorheesville and held many of our events in their parks and outdoor spaces. We also formed new partnerships with Thacher Park and Indian Ladder Farms to offer collaborative programming on animals, nature, and local history. Our partnership with the New Scotland Historical Association was enhanced through our Local History Walk series. // Voorheesville



## AUTOMATION SERVICES

COVID was a major factor in the work of our department in 2021. Libraries closed and reopened. Notices to patrons about library hours, instructions for picking up material, extended expiration dates and due dates, etc. all changed many times during the year and required some complicated scrambling on our end. Many library PCs had not been started in many months and required our intervention to revive them with the latest Microsoft updates. The complex loan rules that we apply to checkouts had to be revised to accommodate the change back to normal, since we had made them all more friendly to patrons, e.g. longer times before fines were charged, more time to return items, etc. We had allowed patrons who registered online to keep their accounts open instead of deleting them after thirty days per our policy, so they would not lose access to their OverDrive and other eContent items. Eventually we deleted 2,000+ of these accounts and emailed the patrons to let them know. Ancestry.com came and went a few times, as that service generously opened their database to at-home users, not their normal policy. We developed an authentication method for our patrons, and negotiated with Ancestry to let us apply it. These are just a few examples of the unusual changes to our routine that kept us busy in 2021.

Meanwhile, "normal" work continued:

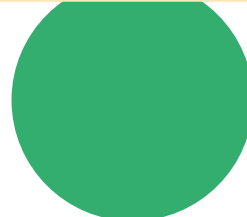
- We created a new branch for East Greenbush: "EGRN Drive-thru." Creating a branch is a non-trivial project, requiring many changes to Sierra, reports, delivery, and other services.
- We spent some time evaluating Zoom vs. GoToMeeting (our current online meeting tool), and eventually switched to Zoom.
- We dropped Boopsie and purchased a new mobile app (Capira), which required a lot of configuration and back and forth among the libraries, Capira, and us.
- We installed a new Library Programs Calendar, which aggregates events from the libraries' website calendars into a single display.
- As part of our antiracism efforts, we changed many Subject Headings in our catalog to replace old and/or inappropriate Library of Congress Subject Headings, like 'illegal alien.' We also added BIPOC tags (e.g. BIPOC Author, BIPOC title) to many item records to assist libraries with diversity audits of their collections.
- We managed a couple of major upgrades to Sierra and the operating system it runs on.
- We replaced our phone notification system for patron alerts about overdue and held items.

A brief summary of the essential work that Rawdon does for the libraries includes PC and laptop support, library rewiring, firewall maintenance, printer support, outdoor digital signs, software applications, networking, moving a library (Cohoes) to a new location due to major building problems, and much more.

All the above is a short list of our projects during 2021, but it was dominated by COVID, and we're proud of the work we did to adjust to the difficulties it presented.

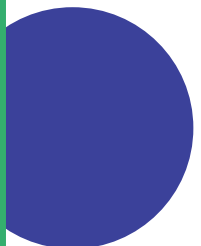
In 2021 as we moved forward through the pandemic, Sand Lake Town Library partnered with a variety of local groups like the Sand Lake Historian, SL Historical Society and SL Center for the Arts. The library participated in the Sand Lake Kiwanis annual Summerfest, a highlight of our community's summer. The SLTL Friends created "Explore Sand Lake," a companion activity to the library's summer reading program which was designed to bring the community together through visiting local sites and business and answering riddles posted at each location. SLTL also partnered with the Friends for a Hogwarts Holiday event to celebrate the 20th anniversary of the first Harry Potter movie. We were able to provide a variety of activities and crafts for participants. Near the end of 2021, SLTL began partnering with Arts, Letters & Numbers, a local creative arts space, and aGatherin', a local business, to extend the life of exhibits co-sponsored by these two groups and featuring local individuals. It has provided an extended time frame for the community to view the work of these amazing amateur and professional artists. As we start 2022, SLTL looks forward continued partnerships with these organizations as well as with the Rensselaer Plateau Alliance and the newly organized SHAC Community Center as we all work to strengthen and support our community. // Sand Lake

The In Stitches Knitting Group donated scarves, mittens and hats to a local homeless shelter this winter. Santa delivered some of their lovely knitted items with the gifts he gave out to the local children in Watervliet. In Stitches meets in the Watervliet Public Library on Wednesday evenings and was our first group to start meeting up again when given the go ahead in 2021! // Watervliet



The Grafton Community Library has an active partnership with the Grafton Historical Society. Multiple programs over the past year have been offered has combined programs. Programs such as "Grafton Reads", a short discussion on the history of the Fresh Air Home from the booklet "The Legacy of the Great House published by the Historical Society. We are also co-sponsoring a \$1,000 college scholarship in memory of "Ethel Simmons" the first librarian in partnership with the Historical Society. // Grafton

In 2021, Castleton Public Library, the Village of Castleton-on-Hudson, and the Castleton Fire Department resumed our popular Holidays on the Hudson event, which was cancelled in 2019 due to weather and cancelled in 2020 due to the pandemic. At this event, which was held on the front lawn of Village Hall, families made ornaments to decorate the Village's holiday tree while enjoying holiday music, treats, and a special visit from Santa (who arrived on a fire truck!). Mild winter weather, with temperatures in the 40s, brought a crowd of approximately 80 people to enjoy this festive outdoor event. We also partnered with the Castleton-on-Hudson Main Street Association (COHMSA) to present the first-ever Main Street StoryWalk. Pages from a story highlighting the importance of community were featured in the windows of businesses and residences on Castleton's Main Street from May through September of 2021. // Castleton



# 2021 BY THE NUMBERS

## 2,614,287

### Items Checked Out

807,723 DIGITAL +  
1,806,564 PHYSICAL

## 11

### Construction Grants Awarded

totaling \$1,128,732!

## 9,104

delivery stops made

## 1,514,060

total items available for circulation

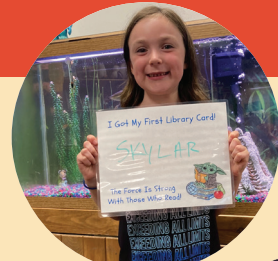
## 373% INCREASE

in checkouts by students through our partnership with Public Library Connect

## 6

### Libraries went FINE FREE!

That makes 24 out of 29 libraries at the time of publication!



## 13,440

new cardholders



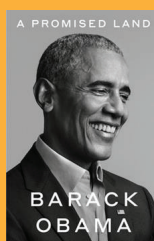
## 424+

free Covid-19 test kits distributed

### TOP CIRCULATED TITLES



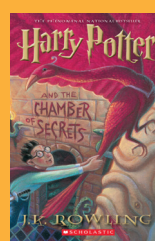
Fiction



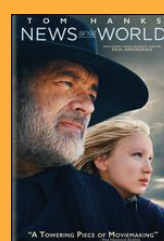
Non-Fiction



Young Adult



Youth



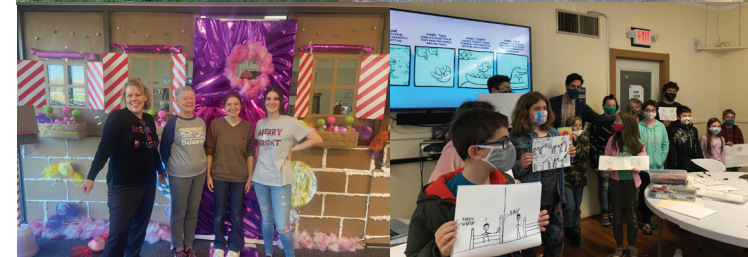
Adult & Youth Video



Every library has stories besides those that fill the shelves.

Please join us at an open house on September 18, 2021, from 1 - 3 pm to celebrate 20 years in our beautiful home. Share your stories and memories. Enjoy the company of friends and other library lovers.

— LIGHT REFRESHMENTS WILL BE SERVED —



# Local Support

Library	Population	2020 Local Support	2021 Local Support	Change in Local Support	Per Capita Support	Per Capita Ranking
Albany	97,839	\$9,266,300	\$8,798,712	-5%	\$90	6
Altamont	1,720	\$123,500	\$127,500	3%	\$74	7
Berlin	1,880	\$10,850	\$10,850	0%	\$6	29
Berne	2,794	\$49,027	\$59,925	22%	\$21	20
Bethlehem	27,878	\$4,129,509	\$4,386,144	6%	\$157	2
Brunswick	11,941	\$158,610	\$163,230	3%	\$14	25
Castleton	1,473	\$147,735	\$164,111	11%	\$111	4
Cohoes	16,168	\$202,728	\$197,739	-2%	\$12	27
Colonie	81,591	\$2,808,015	\$2,783,642	-1%	\$34	13
East Greenbush	16,473	\$1,984,176	\$2,034,017	3%	\$123	3
Grafton	2,130	\$44,350	\$46,850	6%	\$22	19
Guelderland	36,131	\$3,798,557	\$3,974,122	5%	\$110	5
Hoosick Falls	6,924	\$99,490	\$99,940	0%	\$14	24
Menands	3,883	\$134,716	\$139,089	3%	\$36	12
Nassau	4,789	\$113,870	\$113,870	0%	\$24	17
North Greenbush	12,075	\$313,562	\$319,883	2%	\$26	16
Petersburgh	1,525	\$62,864	\$66,239	5%	\$43	9
Poestenkill	4,530	\$75,400	\$75,900	1%	\$17	22
RCS	14,064	\$580,000	\$599,953	3%	\$43	10
Rensselaer	9,392	\$112,695	\$118,122	5%	\$13	26
Rensselaerville	1,843	\$52,016	\$69,195	33%	\$38	11
Sand Lake	8,530	\$142,283	\$145,057	2%	\$17	21
Schaghticoke	592	\$41,515	\$42,645	3%	\$72	8
Stephentown	2,903	\$95,000	\$95,000	0%	\$33	14
Troy	50,129	\$1,128,601	\$1,187,874	5%	\$24	18
Valley Falls	5,804	\$39,932	\$38,802	-3%	\$7	28
Voorheesville	7,208	\$1,139,890	\$1,174,316	3%	\$163	1
Watervliet	10,254	\$150,474	\$150,421	-0%	\$15	23
Westerlo	3,361	\$79,843	\$108,157	35%	\$32	15
<b>TOTALS</b>	445,824	\$27,085,508	\$27,291,305	-	\$61.22 Average per Capita	

# Materials and Personnel Expenses

Library	2020 Total Expenses	2021 Total Expenses	Percent Change Total Expenses	2021 Materials Expenses	Percent Materials of Total Expenses	Percent Staff of Total Expenses	Per Capita Materials Expenses	Per Capita Ranking
Albany	\$8,605,831	\$9,492,855	10%	\$622,987	7%	54%	\$6	8
Altamont	\$159,315	\$159,816	0%	\$10,265	6%	45%	\$6	9
Berlin	\$42,064	\$55,433	32%	\$2,018	4%	56%	\$1	25
Berne	\$68,693	\$65,146	-5%	\$7,711	12%	51%	\$3	19
Bethlehem	\$3,998,863	\$4,068,968	2%	\$562,852	14%	73%	\$20	1
Brunswick	\$176,288	\$182,378	3%	\$13,805	8%	70%	\$1	24
Castleton	\$157,508	\$162,621	3%	\$18,634	11%	64%	\$13	3
Cohoes	\$187,783	\$206,671	10%	\$44,699	22%	61%	\$3	19
Colonie	\$2,869,706	\$2,959,829	3%	\$272,496	9%	72%	\$3	14
East Greenbush	\$2,038,432	\$2,031,477	-0%	\$129,563	6%	58%	\$8	5
Grafton	\$72,930	\$81,981	12%	\$3,335	4%	44%	\$2	22
Guelderland	\$3,801,016	\$3,606,544	-5%	\$367,529	10%	69%	\$10	4
Hoosick Falls	\$118,298	\$113,739	-4%	\$5,786	5%	48%	\$1	27
Menands	\$119,843	\$127,869	7%	\$25,890	20%	60%	\$7	6
Nassau	\$116,454	\$135,657	16%	\$11,495	8%	64%	\$2	20
North Greenbush	\$240,498	\$244,127	2%	\$63,443	26%	71%	\$5	11
Petersburgh	\$68,517	\$77,466	13%	\$4,296	6%	56%	\$3	18
Poestenkill	\$105,624	\$88,374	-16%	\$17,160	19%	56%	\$4	12
RCS	\$629,154	\$599,299	-5%	\$40,237	7%	67%	\$3	17
Rensselaer	\$130,064	\$122,207	-6%	\$20,453	17%	71%	\$2	21
Rensselaerville	\$137,709	\$123,694	-10%	\$11,932	10%	52%	\$6	7
Sand Lake	\$145,127	\$136,958	-6%	\$28,564	21%	80%	\$3	13
Schaghticoke	\$54,141	\$60,808	12%	\$3,387	6%	44%	\$6	10
Stephentown	\$112,248	\$107,660	-4%	\$8,507	8%	46%	\$3	16
Troy	\$1,221,184	\$1,839,704	51%	\$109,102	6%	42%	\$2	21
Valley Falls	\$64,940	\$63,421	-2%	\$5,865	9%	48%	\$1	26
Voorheesville	\$1,030,629	\$1,045,034	1%	\$104,158	10%	77%	\$14	2
Watervliet	\$105,873	\$121,160	14%	\$13,417	11%	49%	\$1	23
Westerlo	\$101,911	\$89,886	-12%	\$10,823	12%	60%	\$3	15
<b>AVERAGES</b>	\$920,022	\$971,406	6%	\$87,600	9%	62%	\$5	

# Circulation

Library	Population	2020 Circulation	2021 Circulation	Change in Circulation	Per Capita Circulation
Albany	97,839	294,566	272,242	-8%	3
Altamont	1,720	20,063	28,419	42%	17
Berlin	1,880	7,487	5,915	-21%	3
Berne	2,794	15,395	17,045	11%	6
Bethlehem	27,878	562,155	535,372	-5%	19
Brunswick	11,941	51,850	55,396	7%	5
Castleton	1,473	23,694	25,144	6%	17
Cohoes	16,168	23,887	25,082	5%	2
Colonie	81,591	394,200	530,572	35%	7
East Greenbush	16,473	296,285	339,051	14%	21
Grafton	2,130	9,101	9,363	3%	4
Guilderland	36,131	320,092	219,082	-32%	6
Hoosick Falls	6,924	16,524	19,149	16%	3
Menands	3,883	15,079	17,837	18%	5
Nassau	4,789	17,349	19,070	10%	4
North Greenbush	12,075	48,619	61,863	27%	5
Petersburgh	1,525	11,401	11,412	0%	7
Poestenkill	4,530	13,565	15,944	18%	4
RCS	14,064	55,458	58,157	5%	4
Rensselaer	9,392	17,321	18,349	6%	2
Rensselaerville	1,843	10,949	13,231	21%	7
Sand Lake	8,530	36,437	40,853	12%	5
Schaghticoke	592	6,178	6,489	5%	11
Stephentown	2,903	10,515	11,826	12%	4
Troy	50,129	96,298	104,753	9%	2
Valley Falls	5,804	12,917	13,472	4%	2
Voorheesville	7,208	78,884	64,972	-18%	9
Watervliet	10,254	13,301	16,259	22%	2
Westerlo	3,361	11,590	13,211	14%	4
<b>AVERAGES</b>	15,373	85,902	88,604	8%	6

# Holdings

Library	Population	2020 Holdings	2021 Holdings	Change in Holdings	2021 Per Capita Holdings
Albany	97,839	427,565	408,483	-4%	4
Altamont	1,720	121,229	152,261	26%	89
Berlin	1,880	119,972	149,392	25%	79
Berne	2,794	125,250	156,401	25%	56
Bethlehem	27,878	231,272	266,431	15%	10
Brunswick	11,941	117,729	148,837	26%	12
Castleton	1,473	117,804	148,405	26%	101
Cohoes	16,168	137,051	121,924	-11%	8
Colonie	81,591	259,761	234,369	-10%	3
East Greenbush	16,473	201,660	227,763	13%	14
Grafton	2,130	117,306	148,169	26%	70
Guilderland	36,131	213,443	228,971	7%	6
Hoosick Falls	6,924	122,884	153,236	25%	22
Menands	3,883	94,212	116,367	24%	30
Nassau	4,789	131,862	162,161	23%	34
North Greenbush	12,075	173,088	199,098	15%	16
Petersburgh	1,525	134,958	118,157	-12%	77
Poestenkill	4,530	119,147	149,134	25%	33
RCS	14,064	98,835	126,785	28%	9
Rensselaer	9,392	93,059	164,157	76%	17
Rensselaerville	1,843	125,751	156,093	24%	85
Sand Lake	8,530	137,739	167,900	22%	20
Schaghticoke	592	115,787	146,475	27%	247
Stephentown	2,903	124,634	155,585	25%	54
Troy	50,129	235,458	266,711	13%	5
Valley Falls	5,804	116,382	99,060	-15%	17
Voorheesville	7,208	125,368	153,845	23%	21
Watervliet	10,254	121,557	152,137	25%	15
Westerlo	3,361	119,375	150,135	26%	45
<b>AVERAGES</b>	15,373	151,039	173,395	15%	41

# Library Use



Library	2021 Resident Borrowers	2021 Non-Resident Borrowers	Internet Filtering	# Public Computers	# Public Computer Sessions	2021 Reference Transactions	Annual Hours Open	Total Annual Attendance
Albany	79,086	151	Y	60	1,564	25,077	4,109	18,355
Altamont	2,128	55	N	2	645	1,530	2,499	6,344
Berlin	996	0	N	2	156	40	1,016	1,901
Berne	2452	55	N	6	73	632	2,080	6,084
Bethlehem	22,579	52	N	25	860	27,932	2,474	40,876
Brunswick	4,183	7	N	7	198	5,028	2,288	13,707
Castleton	615	836	N	1	62	2,495	2,392	5,531
Cohoes	1,887	21	N	7	490	350	305	3,007
Colonie	35,936	131	N	14	7,552	29,548	2,270	115,878
East Greenbush	4,356	1,752	N	23	3,415	27,980	2,444	82,002
Grafton	907	2	Y	5	197	718	1,352	2,904
Guilderland	15,277	215	Y	39	0	5,346	0	0
Hoosick Falls	2,540	0	N	6	3,417	492	1,558	13,448
Menands	1,511	4	N	3	592	1,560	1,341	4,232
Nassau	2,418	332	N	4	106	830	1,820	3,301
North Greenbush	2,159	5	N	2	1092	2,808	2,082	15,792
Petersburgh	806	4	N	4	379	1404	1,174	4,403
Poestenkill	664	0	N	1	16	80	1,538	5,153
RCS	7,990	388	N	9	1,630	3,024	2,342	24,255
Rensselaer	6,120	33	N	9	2,184	3,213	2,200	14,586
Rensselaerville	799	27	N	3	13	487	1,184	2,528
Sand Lake	1,722	0	Y	2	442	483	1,927	9,166
Schaghticoke	276	46	N	8	400	813	1,352	4,181
Stephentown	794	16	N	5	663	2,300	1,390	3,572
Troy	24,555	588	N	16	7,046	4,132	4,992	45,671
Valley Falls	405	4	N	3	132	636	1,820	5,440
Voorheesville	2,604	22	N	3	66	3,599	2,187	7,100
Watervliet	1,286	8	N	14	780	3,400	1,704	6,066
Westerlo	589	11	N	4	12	320	1,560	3,041
<b>AVERAGES</b>	7,850	164		10	1,179	5,388	1,910	16,156

# Programs

Library	Adult Programs	Adult Attendance	Young Adult Programs	Young Adult Attendance	Childrens Programs	Childrens Attendance	Other Programs	Other Attendance
Albany	448	4,448	28	144	419	3,575	51	1228
Altamont	27	201	6	14	41	707	5	900
Berlin	1	2	1	2	2	3	5	23
Berne	32	402	6	13	51	294	19	975
Bethlehem	108	1,262	13	219	124	1,891	6	449
Brunswick	61	607	2	14	122	3,706	21	705
Castleton	60	248	9	3	47	304	25	781
Cohoes	9	141	2	26	13	236	0	0
Colonie	74	1,001	198	1,708	232	8,980	0	0
East Greenbush	217	3,522	64	1,222	299	10,977	32	573
Grafton	21	440	1	25	15	149	0	0
Guilderland	124	1,270	13	182	40	1,739	0	0
Hoosick Falls	76	688	19	84	14	90	1	16
Menands	0	0	0	0	56	171	0	0
Nassau	10	245	13	65	10	200	6	90
North Greenbush	12	60	0	0	13	162	3	162
Petersburgh	25	93	1	2	24	88	7	244
Poestenkill	0	0	0	0	17	192	0	0
RCS	57	367	0	0	53	482	2	31
Rensselaer	7	53	4	0	2	144	0	0
Rensselaerville	14	129	0	0	62	1001	1	70
Sand Lake	31	320	0	0	8	132	3	62
Schaghticoke	21	76	24	68	84	609	6	287
Stephentown	45	516	19	72	11	349	8	388
Troy	145	1,434	25	385	160	1,464	7	24
Valley Falls	30	246	5	7	73	746	5	225
Voorheesville	73	1,133	55	404	160	3,306	5	273
Watervliet	133	1044	1	10	25	204	3	76
Westerlo	20	41	0	0	11	190	0	0
<b>AVERAGES</b>	65	689	18	161	75	1,451	8	261

# Resource Sharing

Library	MATERIALS RECEIVED		MATERIALS LOANED	
	2020	2021	2020	2021
Albany	61,090	81,680	61,259	97,022
Altamont	7,142	9,664	5,428	5,837
Berlin	1,426	2,036	2,509	4,301
Berne	2,636	3,329	3,821	4,894
Bethlehem	63,224	91,964	47,571	62,906
Brunswick	14,180	17,367	7,938	9,899
Castleton	6,567	7,225	5,046	4,685
Cohoes	6,173	7,719	3,251	4,217
Colonie	57,017	72,016	42,599	53,106
East Greenbush	45,962	54,905	27,895	34,495
Grafton	2,560	3,085	2,561	2,766
Guilderland	33,099	55,286	88,190	68,181
Hoosick Falls	5,748	8,991	3,315	3,780
Menands	2,714	4,124	6,038	7,582
Nassau	3,731	4,518	5,744	11,511
North Greenbush	8,438	11,127	16,398	19,033
Petersburgh	2,857	3,482	6,842	6,876
Poestenkill	2,962	3,700	7,312	9,405
RCS	10,973	13,404	9,018	18,647
Rensselaer	3,178	4,300	7,490	7,954
Rensselaerville	4,224	5,782	6,488	8,932
Sand Lake	8,935	9,268	7,835	9,113
Schaghticoke	1,052	992	1,266	1,105
Stephentown	2,457	2,495	7,076	9,729
Troy	18,961	21,887	18,897	25,941
Valley Falls	3,823	4,107	2,315	2,446
Voorheesville	12,528	16,336	20,128	25,402
Watervliet	4,411	7,169	2,455	3,944
Westerlo	3,385	4,610	3,357	6,130
<b>AVERAGES</b>	<b>13,843</b>	<b>18,364</b>	<b>14,829</b>	<b>18,270</b>





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Designed by

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