



## Automated Services Committee

January 23, 2007

MINUTES

### PRESENT

Voting: Tim Burke (APLM), Nancy Pieri (BETH), Joe Thornton (UHLS), Margaret Garrett (GUIL), Richard Naylor (COLN), Joe Makowiec (BRUN), Judy Felsten (RCSC), Jane Minotti (SNLK)

Nonvoting: Geoff Kirkpatrick (BETH), Michael Sweeney (GUIL)

9:00 AM Meeting called to order by Philip Ritter, Chair

### I. Minutes

Minutes of the November 28, 2006, meeting accepted as presented.

(NOTE: See the Automation Services Report that begins on page 4 for more information regarding issues that were reported at the meeting. The following deals only with those issues where there was significant discussion and where the ASC took some kind of action.)

### II. SPAM on ASC list

J. Thornton noted that there has been a recent increase in the amount of SPAM received by members on the ASC list.

**MOTION:** N. Pieri moved that the ASC list should be closed and should allow ASC members only. J. Makowiec seconded. Unanimous.

### III. AquaBrowser Proposal

J. Thornton reported that AquaBrowser has come back with a new, less expensive, "bare bones" proposal of \$30,000. He demonstrated how AquaBrowser worked. In order to use it, UHLS would have to buy a new, larger server that would work between the HIP and the database. AquaBrowser would then become the search engine and the results would be displayed in their format. Consensus that J. Thornton should contact AquaBrowser and ask for another demonstration that would be open to all member library staffs. He will ask the salesman to find a client site that would be similar to UHLS.

### IV. Authority Control Processing

J. Thornton reported that he sent the entire bibliographic database to LTI for processing on January 1<sup>st</sup>. It was returned and re-imported on January 14<sup>th</sup>. The authority control processing will take place again in six months.

## V. Enhancement Request Wiki

J. Thornton demonstrated the UHLS Wikis that are now available. These are all password protected and are used for in-house discussions. He emphasized that wikis are an extremely valuable tool.

UHLS wiki:

[http://www.uhls.org/wiki/index.php?title=Horizon\\_Enhancement\\_Requests](http://www.uhls.org/wiki/index.php?title=Horizon_Enhancement_Requests)

## VI. Request Matrix

N. Pieri noted that BETH should be added to the Request Matrix for the new DVD lending policies.

## VII. Notice Statistics

Discussion regarding how libraries can determine what they have for default notice selections and what the options are within the telecirc system. J. Thornton will get a list of the possible parameter selections.

## VIII. Terminal Services

J. Thornton explained that, in the future, it is possible that all of the Horizon work will take place not on the individual machines, but on one very large server at UHLS. This would make any upgrades very easy because it would be done on the single server rather than on the individual computers in the member libraries.

## IX. HIP problems

J. Thornton reported that there is still a sporadic slowness problem with the HIP. UHLS now has several tools to use to identify the cause of the problem; however it is important to notify UHLS support immediately so that the problem can be traced.

## X. SSL Certificate

Discussion regarding the need for an official certificate for a secure web site. J. Makowiec suggested that it would be possible to obtain a free certificate by googling "free certificate." J. Thornton will look into it.

## XI. Upgrades

If UHLS upgrades to Horizon 7.3.4 and HIP 3.0.8, we will lose the custom programming for Kids Search. Discussion. J. Thornton is still trying to get SirsiDynix to agree to redo the custom programming following the upgrade, however the individual who did most of the custom programming at SirsiDynix is no longer there. The upgrade is important because it will allow for the ISBN-13 items. The link to Syndetics is based on the ISBN and so it is probable that any 2007 items with ISBN-13 won't have a graphics display on the HIP.

M. Sweeney reported that GUIL is having problems with the Acquisitions module due to the ISBN-13 issue.

It was suggested that J. Thornton should contact SirsiDynix to find out how soon the upgrade could be done regardless of the programming problem with KidsSearch.

**MOTION:** R. Naylor moved that UHLS should get on the SirsiDynix schedule for the upgrade as soon as possible and if it is decided to wait for the KidSearch programming, we can always cancel the upgrade and re-schedule. T. Burke seconded. Unanimous.

## **XII. UHLAN contract**

P. Ritter reported that 2008 is the last year of the current UHLAN contract and we will need to work on a new contract for 2009-2011. The fee schedule for 2008 will be sent out to the libraries by the end of January.

N. Pieri didn't see any reason why the UHLAN contract should be discussed by the Directors Association; she felt it was the responsibility of the ASC.

R. Naylor hoped that with the new contract, the fees would not need to increase. P. Ritter explained that the cost structure was developed so that eventually the cost of the automation system would be shared 50% by UHLS and 50% by the libraries and that is the rationale that was used to develop the fee matrix.

10:15 AM Meeting adjourned.

NEXT MEETING: Tuesday, February 27<sup>th</sup> at 9:00 AM.

Heidi A. Fuge  
1/23/07

# Automation Services Report

## January 23, 2007

### Spam on ASC list

We've started to get some spam sent to the ASC list. That list is open and anyone can post to it. We can restrict access to the members of ASC only, or to Upper Hudson email account only. Do we want to?

### AquaBrowser proposal

A few months ago a sales rep from TLC (The Library Corporation) came to demonstrate *AquaBrowser*, a "visual and faceted search tool" that would give us FRBR-like functionality in the HIP. Because the price at the time of the visit was around \$100,000 we did not pursue this option. During a discussion about the shortcomings of the HIP at a recent ASC meeting, Geoff Kirkpatrick (BETH) suggested that we check to see if the price has come down. I contacted them shortly before a TLC planning meeting where they produced a new pricing structure, and their proposal to UHLS is attached ([aquabrowser\\_proposal.pdf](#)).

### Authority control

On January 1 we sent our entire bibliographic database to LTI for authority control processing. On January 14 we retrieved the cleaned-up records and some new and updated authority records. The report is in the attached document:

*Authority control stats.doc*

### Enhancement Request wiki

During a discussion about system enhancements at a recent ASC meeting, we talked about the potential usefulness of a forum (e.g. a wiki) to discuss and record enhancement requests before sending them to SirsiDynix. We created the following wiki for that purpose:

[http://www.uhls.org/wiki/index.php?title=Horizon\\_Enhancement\\_Requests](http://www.uhls.org/wiki/index.php?title=Horizon_Enhancement_Requests)

(use the intranet login).

### Request matrix

At the libraries' requests, we changed the request matrix to accommodate the new DVD lending policies of COLN, GUIL, and VOOR.

## Notice statistics for 2006

2006				
Month	Print	TeleCirc	Email	Total
January	5177	13484	6910	25571
February	3729	13778	7273	24780
March	4199	16422	8673	29294
April	4150	14260	8103	26513
May	5103	14085	7824	27012
June	4085	15134	8692	27911
July	3914	15631	8674	28219
August	4896	17127	9260	31283
September	4427	15232	8747	28406
October	7337	12503	8980	28820
November	4456	14063	9210	27729
December	4347	13130	8888	26365
<b>Total:</b>				
	55820	174849	101234	331903

### Terminal services

Rawdon solved a problem with local printing that was preventing us from using *Windows Terminal Services*. This tool allows libraries with network bandwidth issues to run the Horizon client on a server located at UHLS. Only screen changes are transmitted over the network, and all processing takes place on the UHLS server instead of on staff PCs. Now that Rawdon has solved the printing problem, the only constraint we have on offering the service to more libraries is the size of the UHLS server. At this time

APLC, RENS, and RVLL are running on it, and Rawdon plans to try it at EGRN next.

### **HIP problems**

On 12/12/06 and 1/16/07 we had problems with the HIP that caused it to be down for several hours. On 12/12 it didn't come up after a system restart that was recommended by SirsiDynix. On 1/16 it crashed for unknown reasons. We asked SirsiDynix to resolve this recurring problem. The fix for the 1/16 crash was to replace ipadmin.gdb with a month-old copy. This solved the problem but all *MyLists* created or updated after 12/16 were lost. We will restore the lists for anyone who notifies us about a loss.

### **Staff change**

Phil's email announcement:

I would like to officially notify you that Peter Kowalski is no longer a regular employee of UHLS. With the adoption of the UHLS budget for 2007, the position of Web Specialist has been eliminated from the operating budget. Peter's last day of work was on December 29, 2006. His duties have been absorbed by the remaining members of Automation Services.

Peter began working at UHLS in December 2001 in the newly created full-time position of Web Specialist. In April 2004, he began working part-time. He contributed a great deal to us during his tenure at UHLS, and we will continue to call upon him as necessary on a contractual basis for assistance with website issues.

If you have any questions about this matter, please contact Joe Thornton, Manager of Automation Services

### **Vendor change**

An announcement from SirsiDynix:

— December 27, 2006

SirsiDynix, the leading automation vendor used by public, academic, and school libraries, announced today that it will be acquired by Vista Equity Partners, a \$1 billion private equity firm that focuses on investing in software and technology businesses.

We don't anticipate any major changes – positive or negative – from this acquisition.

### **Network switch**

On 12/14 we had a short outage due to the overheating of a network switch. We restored service pretty quickly but may have to replace the switch.

### **Spam**

The battle continues – and intensifies. Jonathan installed an image filter in our anti-spam software to try to catch the many image-based spam messages now getting through. The number of caught spam messages has increased, but so has the number of false positives. We continue to tweak and monitor.

## **New indexes**

In our constant effort to minimize CPU usage on the Horizon server, we added several new indexes to the *item* table based on the libraries' reports of how they use Item Group Editor.

## **Microsoft FrontPage**

We had some problems, now resolved, with libraries trying to update their web sites using *FrontPage*. Our problems were due in part to Microsoft's decision to discontinue support for *FrontPage*. We will continue to support it as long as the libraries use it, but we will research, recommend, and train staff on a replacement web development tool like *Dreamweaver*.

## **NEWCATS & killbib**

While waiting for the UHLS Pool Collection to be weeded (which we participated in by writing several reports), we suspended the running of *killbib*, the program that deletes all bib records that are more than thirty days old, and which have no item records attached. We've now resumed the regular running of *killbib*, and noticed that it deleted a lot of NEWCATS, which showed that the libraries have been doing a great job of complying with our request to clean up NEWCATS.

## **SSL Certificate & IE7**

We have some secure web sites but have always used a generic SSL certificate, since our users are well known and limited. Until *Internet Explorer 7*, web browsers would allow you to accept the generic certificate. *IE7*, however, warns the user every time they try to access the protected site, and will not allow the user to accept the generic certificate permanently. To eliminate this annoyance we'll probably have to purchase a certificate (about \$200 - \$400 a year). Until we do, *IE7* users should just always choose *Continue to this website (not recommended)* when going to the web reports page.

## **Upgrades**

We are still waiting for, and pushing, SirsiDynix to sign off on our custom programming request so that we can upgrade to Horizon 7.3.4 and HIP 3.0.8 as soon as possible in order to address the ISBN-13 issue.

**Authority control stats (1/14/2007):**

Authority records:

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305,467 No change Auth Recs  
260 Deleted Auth Recs  
8,246 New Auth Recs  
12,879 Revised Auth Recs - 1XX same  
4,246 Revised Auth Recs - 1XX major change  
85 Revised Auth Recs - 1XX cap/space/punc/dicrit change  
1 Revised Auth Recs - 1XX indicator change

23,057 new/revised auth recs in: UPHUD-AUP064.LCN (names)  
2,375 new/revised auth recs in: UPHUD-AUP064.LCS (subjects)  
25 new/revised auth recs in: UPHUD-AUP064.LCJ (children's)

Bib records:

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632,090 Total headings  
17,482 Changed headings  
614,608 No change headings  
52,729 changed records in: UPHUD-AUP064.CHG

2,164 Name/title changes  
5,087 Series changes  
1,589 LCSH subject changes  
220 Children's subject changes  
51 Genre/form subject changes  
650 Name/title, removed \$e only  
3,435 Name/title, death date added only  
585 Series, \$v subfield code added only  
302 Series, \$v change only  
873 Subject, changed \$x to \$v only  
76 Subject, changed \$z only  
232 Subject, changed sf order only  
1,494 Subject, name death date added only  
724 Changed first indicator only