

Tech Advisory Meeting  
September 17, 2008

Presence: Rawdon Cheng (UHLS, notes), Jonathan Koppel (UHLS), John Love (BETH), Geoff Kirkpatrick (BETH), Karrie McLellan (EGRN), Laurie Louis (APLM), Marcia Middleton (APLM), Rob Carle (UHLS), Mike Sweeney (GUIL), Nicole Persaud (COLN), Judie Harren (VOOR)

#### Securing Wii

VOOR has a Wii that is used in the community room. Judie asked if there are ways to secure it so it does not have to be connected/disconnected on each use. A laptop secure cable kit comes with glue-on plate that can be used to lock it up. It is more a deterrence method but it is good enough for VOOR patrons. Another way is using plexi glasses to build a transparent display case, like the ones used in electronic stores, and the case is bolted to a stationary stand.

#### CD Jukebox

SNLK asked (emailed) for recommendations for CD-tower or jukebox for CD-based games. Some of their games got lost or damaged by patrons. "virtual CD" emulates a CD-ROM and it can be used for that purpose.

#### ZoneCD

ZoneCD, publicip.net, has free service or paid service. The features are nearly the same. Paid service is more reliable since it has multiple servers providing the authentication. Free service can go down at any time without prior notice. For about \$100 a year, it is worth it.

Netstumbler is a tool to monitor wireless traffic, and verify network configuration. It can be used to identify rogues wireless users.

#### SPAM mail

Ipswitch, our email application developer, has a service that users can forward their 'spam' mail directly to it for analysis. We do not know how ipswitch uses this information to build the spam filter. The council decided it is reserved for technical staff to do it.

#### Inactive Email accounts

It was asked how UHLS should handle the email account when an employee of a library left the job. Frequently, many librarians work for multiple libraries or work for one library and moves on to another one. The group discussed who owns the email after the staff left the employment. It was decided that it is a policy issue, not a technical issue. We will direct this to ASC.

#### Computer use policy

GUIL has laptops for loaning to patrons to be used in the library. Patrons must provide a valid driver license. For under-age patrons, they must have a signed release form for their parents that the parents will be liable for the laptops if they are damaged.

APL issues visitor cards to non-residents to use their internet computer. They found that it has been abused. Some delinquent patrons bought visitor cards to use the internet rather than paying outstanding fine. APL attempts to plug this loophole but yet to find an effective way.

Next meeting:  
9:30a Nov 12 at UHLS  
Demonstrate printing receipts (Horizon) in terminal service